

How to use e-learning scenarios in training the transition mentoring skills

USER MANUAL FOR TOBP LEARNING PLATFORM

Authors Mari Punna, Katja Kokkinen, Tuukka Kivioja JAMK

Version 1.3 Date 31 August 2021

Reviewers Kateřina Sidiropulu Janků, CUAS & Marvin David Hoffland, CUAS

Without language proofreading

Based on TOBP original application, concept and design, created by Regina Klein

Please, refer to the document accordingly: Punna, Mari, Kokkinen, Katja, & Kivioja, Tuukka. 2021. How To Use eLearning Scenarios in Training Transition Mentoring Skills. The User Manual for TOBP Learning Platform. JAMK.

1. Welcome to learning platform of Transition Mentoring

This manual is composed to give a short introduction and to advise how to navigate and proceed in the learning platform of Transition mentoring. The platform assists You to revise, recognize and share your knowledge and skills in terms of migrant families and double transition process.

The platform consists of six modules, which are Basic, Administrative Management, Interface Management, Relationship Management, Participation Management, and Boundary Management. The Basic module has five learning scenarios, and all the thematic modules have three learning scenarios each. The learning scenarios are learning activities wrapped in e.g. reflective assignments, written text, video material, podcasts, etc.

You may think why all the material has been composed in English. The reason for the learning platform, learning activities and tasks being in English is that English is a common language of many migrants. For a transition mentor or a migrant volunteer or migrant worker, it's a big advantage if they were able and willing to use and speak English. Additionally, then a migrant and a worker have a shared situation, where no one speaks their native language. This may create and improve a trustful atmosphere.



After going over a module, You can earn a badge as a label of Your expertise regarding the module.

Badges can be added into your different types of applications, portfolio or other folder. With badges you can show your expertise in transition mentoring wherever they are beneficial or useful for you. In this platform there are all together **seven badges**: one BASIC badge and five THEMATIC badges. After having all the THEMATIC badges, You can gain the EXPERT badge.

In all the modules, you can always start by opening **the green book**, an icon is always up on the left side in Moodle. You can also find instruction videos on how to use the learning platform and gain a badge at the beginning of the learning platform. The further purpose of the learning platform is presented in Moodle.

Welcome on board and enjoy Your journey!



2. TOBP Basic Badge



The Basic badge is planned for You, who are interested in transition mentoring and/or already have skills regarding it, and additionally want to get an overall picture what TOBP Badges are all about. This module provides you sneak peak from all the five Thematic modules. After completing the module, You are free to continue with any of the Thematic modules.

Hey, remember to gain Your Basic Badge! 😊

Transition mentor BASIC GENERAL BADGE

If you would like to gain basic knowledge about the transition mentoring and earn the "TOBP BASIC GENERAL Badge", please read through these five open learning scenarios and complete any associated activities.

- Adminstrative Management BASIC Co-creative monitoring of the progress of the administrative transition of the migrant family
- Interface Management BASIC Transition mentor should be able to ask about obstacles, challenges and difficulties...
- Relationship Management BASIC Transition mentor adopts an attitude which helps to refrain from critically assessing parents' wishes, and which promotes addressing parents empathetically
- Participation Management BASIC Co-Creative Promotion of Migrants
- Boundary Management BASIC Supporting multilingualism

Transition mentor BASIC GENERAL

Done: View



TOBP TRANSCULTURAL OPEN BADGES PLATFORM FOR MIGRANT'S TRANSITION MENTORING IN EARLY LIFE FAMILY CARE

- Adminstrative Management BASIC
- Interface Management BASIC
- Relationship Management BASIC
- Participation Management BASIC
- Boundary Management BASIC





3. Thematic Transition Mentor Badges

3.1 Administrative management



This module focuses on the administrative and bureaucratic steps taking place in arriving a new country as a family and parents. Additionally, there are learning activities that concentrates on how to support and assist families in terms of administrative issues.

Adminstrative Management Badge: Assisting migrant families with the administrative and bureaucratic steps

To earn the "Administrative Management Badge", read through these learning scenarios and perform any associated tasks:

- AM1 Maintaining overview of administrative tasks with the migrant families
- AM2 Assessing families' needs and resources, including ability to act autonomously
- AM3 Knowing basic administrative steps for arrival in the host country and becoming parents

Administrative management: Assisting migrant families with the administrative and bureaucratic steps **Done:** View



TOBP TRANSCULTURAL OPEN BADGES PLATFORM FOR MIGRANT'S TRANSITION MENTORING IN EARLY LIFE FAMILY CARE



3.2 Interface Management



This module is dealing with the process of arriving health and social services. It focuses on several special aspects of arriving services as a migrant family or a family member. It also advices You what kind of information You could seek on Your local services.

Interface Management Badge: Supporting migrant families in accessing social and health care To earn the "Interface Management Badge", read through these learning scenarios and perform any associated tasks:

- IM1 Transition mentor knows how the health and social care services ...
- IM2 Transition mentor is able to recognize what kind of taboos ...
- IM3 Transition mentor has an overview ...

Interface management module - Supporting migrant families in accessing social and health care **Done:** View



TOBP TRANSCULTURAL OPEN BADGES PLATFORM FOR MIGRANT'S TRANSITION MENTORING IN EARLY LIFE FAMILY CARE



3.3 Relationship Management



The learning activities of this module concentrate on the variety of relationships that families have in general. Migrant families sometimes need special support what comes to the relationships and interaction between a child and a parent, and spouses, as well as a family and a community and society.

Relationship Management Badge:Helping migrants to prosper as a family in new social context

To earn the "Relationship Management Badge", read through these learning scenarios and perform any associated tasks:

- RM1 Knowledge and abilities about the interaction of the "triangle" Migrant Families, Society and Health Services.
- RM2 Importance and value of parent-child relationship
- RM3 Appreciating cultural differences and analysing inequalities and discrimination

Relationship management module: Helping migrants to prosper as a family in new social context **Done:** View



TOBP TRANSCULTURAL OPEN BADGES PLATFORM FOR MIGRANT'S TRANSITION MENTORING IN EARLY LIFE FAMILY CARE



3.4 Participation Management



This module focuses on how to build social networks, how to gain media literacy, political knowledge, as well as promote collaborative decision making. The module concentrates also on how to support migrant families in those activities and processes.

Participation Management Badge: Co-creative promotion of migrant civic participation

To earn the "**Participation Management Badge**", read through these learning scenarios and perform any associated tasks:

- PM1 Development of critical inquiry and how to achieve it by political knowledge and engagement, media literacy, respect for diversity, collaborative decision-making and consensus building and how important is the personal thought
- PM2 Qualification competences for future work and professional contribution
- PM3 The use of public places and supporting migrant families in building social networks

Participation Management: Co-creative promotion of migrant civic participation



3.5 Boundary Management



This module wrappers the topics of other thematic modules. It concludes the contents of transition mentoring by asking You to reflect the cultural and social background, how to negotiate and co-create within migration issues, as well as to discuss your transcultural competence.

Enjoy the last module before gaining the Transition Mentor EXPERT Badge!





4. Transition Mentor EXPERT Badge



Once you have earned all the thematic badges, you will automatically receive a message to apply The Transition Mentor EXPERT Badge.

Congratulations for your badges! Be proud of your expertise!



The TOBP project was supported by Erasmus+ higher education program in years 2018-2021 with the **Grant Agreement nr.** 2018-1-AT01-KA203-039332